

**Demographic Information**

<b>Patient Name</b>		<b>Date of Birth</b>	<b>Sex</b> Male / Female
<b>Social Security Number</b>	<b>Email</b>	<b>Marital Status</b> Single / Married / Widowed / Divorced / Other	
<b>Mailing Address</b>		<b>City/State</b>	<b>Zip Code</b>
<b>Primary Phone</b>	<b>Secondary Phone</b>	<b>How did you hear about us?</b> <input type="checkbox"/> Google <input type="checkbox"/> Physician Referral <input type="checkbox"/> Other: _____	
<b>I authorize detailed messages containing pertinent medical information to be left in a voicemail at the following numbers:</b> <input type="checkbox"/> Primary Phone <input type="checkbox"/> Secondary Phone <input type="checkbox"/> Emergency Primary <input type="checkbox"/> Emergency Secondary			
<b>Responsible Party</b> <input type="checkbox"/> Self <input type="checkbox"/> Other – Information Below			
<b>Name</b>		<b>Relationship to Patient</b>	
<b>Date of Birth</b>	<b>Primary Phone</b>	<b>Mailing Address</b> [ <input type="checkbox"/> Check if Same as Above]	
<b>Employer's Name</b>			
<b>Emergency Contact</b>	<b>Emergency's Primary Phone</b>	<b>Emergency's Secondary Phone</b>	
<b>Pharmacy Name and Address</b>		<b>Pharmacy Phone Number</b>	
<b>Ethnicity</b> <input type="checkbox"/> Hispanic or Latino <input type="checkbox"/> Not Hispanic or Latino <input type="checkbox"/> Unknown		<b>Language</b> <input type="checkbox"/> English <input type="checkbox"/> Other _____	
<b>Race</b> <input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> White <input type="checkbox"/> Other <input type="checkbox"/> Black or African American <input type="checkbox"/> Native Hawaiian or Other Pacific Islander		<b>Appointment Confirmation Preference</b> <input type="checkbox"/> Email <input type="checkbox"/> Text	

**Protected Health Information Authorization**

Name	Relationship	Type of Information Authorized
1.		<input type="checkbox"/> All <input type="checkbox"/> Scheduling <input type="checkbox"/> Medical <input type="checkbox"/> Billing
2.		<input type="checkbox"/> All <input type="checkbox"/> Scheduling <input type="checkbox"/> Medical <input type="checkbox"/> Billing
3.		<input type="checkbox"/> All <input type="checkbox"/> Scheduling <input type="checkbox"/> Medical <input type="checkbox"/> Billing

I have reviewed the above information and authorize my protected health information to be released to the individuals listed, as specified. I understand that this authorization applies to both written and verbal communications. I also understand that I may request to revoke this authorization, in writing, at any time.

\_\_\_\_\_  
**Signature of Patient/Legal Representative**

\_\_\_\_\_  
**Date**

**Insurance Information**

Primary	Secondary	Tertiary
<b>Insurance Company</b>	<b>Insurance Company</b>	<b>Insurance Company</b>
<b>Name of Insured</b>	<b>Name of Insured</b>	<b>Name of Insured</b>
<b>Member ID/ Policy #</b>	<b>Member ID/ Policy #</b>	<b>Member ID/ Policy #</b>
<b>Group #</b>	<b>Group #</b>	<b>Group #</b>

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Flower Mound

Irving

Plano

Weatherford

**Patient Financial Policy Sheet**

To reduce confusion and misunderstanding between our patients and practice, we have adopted the following financial policies. If you have any questions regarding these policies, please discuss them with us. We are dedicated to providing the best possible care and service to you and regard your understanding of your financial responsibilities as an essential element of your care and treatment.

Unless other arrangements have been made in advance by either you or your health insurance carrier, full payment is due at the time of service. For your convenience, we accept payment by check, cash, debit card, American Express, Discover, Mastercard, or Visa.

Your Insurance

We have made prior arrangements with many insurers and health plans to accept an assignment of benefits. This means that we will bill those plans for which we have an agreement and you may be required to pay a copayment, coinsurance, or deductible at the time of service.

Your assistance in securing timely payments of your claims may be required. If your health plan requires that you obtain prior authorization in the form of a REFERRAL from your primary care physician (PCP), or PRECERTIFICATION before procedures or treatment plans may be initiated, we ask that you inform our staff and assist us to assure these arrangements are made in advance.

If you have insurance coverage with a plan for which we do not have prior agreement, we will prepare and send claims on your behalf. You should be aware however, that the patients' share of the medical fees owed when using non- contracted physicians will usually be more than when using contracted physicians.

Not all services are a covered benefit in all insurance plans. Some health plans select certain services that will not be covered. In the event that your health plan determines a service to be "not covered", you will be responsible for the complete charge. Payment of the balance that is designated as the patients' responsibility is due upon receipt of a statement from our office.

Keep in touch: Do not assume your insurance carrier is "working on it". Contact them if you have not received a notice of payment within 30 to 45 days of your services. If payment is delayed by your health plan, you will be asked to contact them or your health benefits office to identify the issues. You will be held responsible for services not paid by your health plan.

Minor Patients

For all services rendered to minor patients, we will look to the adult accompanying the patient, or the parent or guardian with custody, for payments.

I have read and understand the financial policy of the practice, and I agree to be bound by its' terms. I also understand and agree that the practice may amend such terms from time to time.

\_\_\_\_\_  
Printed Name of Patient

\_\_\_\_\_  
Signature of Patient/Legal Representative

\_\_\_\_\_  
Date

**Notice of Receipt of Privacy Practices Notice Acknowledgement**

Our practice reserves the right to modify the privacy practices outlined in the notice.

I have reviewed or have been given the opportunity to review this offices' Notice of Privacy Practices, which explains how my medical information will be used and disclosed. I understand that I am entitled to receive a copy of your Notice of Privacy Practices.

*\* If you would like to receive a copy of our Notice of Privacy Practice, please ask an associate.*

\_\_\_\_\_  
Printed Name of Patient

\_\_\_\_\_  
Signature of Patient/Legal Representative

\_\_\_\_\_  
Date

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## Cancellation, No Show, and Late Arrival Acknowledgement

In an effort to minimize waiting periods and improve appointment availability we have found it necessary to enact a Patient Cancellation Policy. Any patient that cancels an appointment with less than 24-hour notice and/or does not show up for their appointment will be charged a fee of \$75 for the missed appointment. Additionally, after 2 cancellations or no shows without adequate notice, we will no longer be able to accommodate schedule requests. Please be advised that anyone arriving 15 minutes or later to their scheduled appointment will be asked to reschedule their office visit. We hope this policy will ultimately benefit all patients by improving the quality of your treatment experience.

I understand North Texas Diabetes and Endocrinology's cancellation policy, no show policy, and late arrival agreement.

Printed Name of Patient

Signature of Patient/Legal Representative

Date

## Prescription Policy

Our practice is a medical office that treats many types of ailments and conditions. On occasion we may prescribe medications for you to help relieve pain. These medications, when used properly, can help patients feel better and lead productive lives. These medications can also be misused, causing harm to patients and to others. For this reason, the State of Texas and the Federal Drug Enforcement Administration regulates use of these medications. Our practice follows those laws:

Our Policy:

1. Written prescriptions will not be replaced if lost, stolen, destroyed, or misplaced.
2. Prescriptions are to be taken as directed. In other words, DO NOT change the frequency of the dose unless otherwise directed by your physician. If a change does occur, this will be documented in your chart.
3. By law, controlled substances cannot be refilled over the phone.
4. Refills for prescriptions listed below may be refilled every three months. As a result, if you were not seen in our office in the past three months, prescriptions for the following cannot be refilled. Exceptions to this must be discussed with the physician during an office visit. Exceptions will not be granted over the phone.
  - a. Sleep Aids such as Ambien or Lunesta
  - b. Anti-inflammatories such as Celebrex, Ibuprofen, or Naproxen
  - c. Narcotics such as Lortab, Vicodin, Darvocet, or Hydrocodone
  - d. Muscle Relaxers such as Soma, Flexeril, or Robaxin.
5. If your prescription bottle indicates that you have refills remaining, contact your pharmacy directly. If there are no refills left, you will need to contact our office and schedule an appointment.
6. Refills will NOT be authorized at night, on weekends, or holidays. Be sure to plan ahead to make sure you have enough medication.
7. Before you visit our practice, please check your supply of medication. If you need refills, please ask for them during your appointment.
8. Refill requests for hormone replacement and birth control pills can only be refilled if you have a routine gynecology appointment scheduled. Exceptions to this must be discussed with the physician during an office visit. Exceptions will not be granted over the phone.
9. Refill requests for prescriptions not prescribed by your physician will not be authorized.
10. At least 2 business days are needed for prescription request. Call before Friday.
11. Do not call more than once about a medication, refills, or any issue. When you call our office, a message is sent to your physician. Nothing can be done until your physician has a chance to review the message. The physician is the only one who can approve for your medication to be refilled.

I have read the above prescription policy and I am aware of the necessary steps in order to have prescriptions refilled. I agree to abide by this policy and understand that this signed policy will be scanned into my chart.

Printed Name of Patient

Signature of Patient/Legal Representative

Date

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**Medical History (Page 1)**

<b>NAME</b>		<b>DATE</b>	
<b>DOB</b>		<b>AGE</b>	<b>SEX</b>
<b>BRIEFLY DESCRIBE YOUR PRESENT SYMPTOMS:</b>			

**PAST PHYSICIAN/ HOSPITAL HISTORY**

**Allergies**  Yes  No  
 Allergy: \_\_\_\_\_ What reactions did you have: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Name of Physician/ Clinic	Duration of treatment (mo. Or yr.)	Location (City/ State)	Reason for treatment

**Have you ever been hospitalized?**  Yes  No *If yes please fill in below:*

Name of Hospital	Date of hospitalization	Location (City/ State)	Reason for treatment

**Immunizations:** *for children, provide a copy the current immunization record*

When was your last tetanus shot? \_\_\_\_\_  
 Hepatitis B Vaccine? \_\_\_\_\_  
 Flu Shot? \_\_\_\_\_  
 Pneumonia Shot? \_\_\_\_\_

**For Women:**  
 Number of Pregnancies: \_\_\_\_\_  
 Number of Deliveries: \_\_\_\_\_  
 Last Menstrual Period: \_\_\_\_\_  
 Last Pap Smear: \_\_\_\_\_  
 Last Mammogram: \_\_\_\_\_  
 What do you use for contraception? \_\_\_\_\_

**For Me:**  
 Manual Prostate Exam: \_\_\_\_\_  
 PSA Blood Test: \_\_\_\_\_

**PAST MEDICAL HISTORY**

<p><b>Do you now or have you ever had:</b></p> <p><input type="checkbox"/> Diabetes  <input type="checkbox"/> Heart murmur  <input type="checkbox"/> Crohn's disease  <input type="checkbox"/> High blood pressure  <input type="checkbox"/> Pneumonia  <input type="checkbox"/> Reflux/ Heartburn  <input type="checkbox"/> Bleeding Disorder</p>	<p><input type="checkbox"/> Anemia  <input type="checkbox"/> Hypothyroidism  <input type="checkbox"/> Asthma  <input type="checkbox"/> Jaundice  <input type="checkbox"/> Goiter  <input type="checkbox"/> Emphysema/ COPD  <input type="checkbox"/> Hepatitis  <input type="checkbox"/> Cancer (type) _____  <input type="checkbox"/> Stroke  <input type="checkbox"/> Stomach or peptic ulcer  <input type="checkbox"/> Leukemia  <input type="checkbox"/> Migraine Headaches  <input type="checkbox"/> Depression</p>	<p><input type="checkbox"/> Epilepsy (seizures)  <input type="checkbox"/> Rheumatic fever  <input type="checkbox"/> Psoriasis  <input type="checkbox"/> Cataracts  <input type="checkbox"/> Tuberculosis  <input type="checkbox"/> Angina  <input type="checkbox"/> Kidney disease  <input type="checkbox"/> HIV/ AIDS  <input type="checkbox"/> Heart problems  <input type="checkbox"/> Kidney stones  <input type="checkbox"/> Hepatis  <input type="checkbox"/> Glaucoma  <input type="checkbox"/> Other pertinent history _____</p>
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**Medical History (Page 2)**

Please include date of surgeries.

Tonsil:	Ortho [Bone]:	Sigmoid/ Colonoscopy:
Gallbladder:	C- Section	Electrocardiogram [EKG]:
Appendix:	Colon:	Complete Physical:
Hysterectomy:	Bladder:	Chest X- Ray:
Heart:	Hernia:	Treadmill Stress:
Lung	Breast:	PHQ-0 Depression:

**CURRENT MEDICATION**

Please list any medications that you are now taking. Include non-prescription medication & vitamins or supplements:  
Please include name of drug, dose, how many times per day, and how long have you been taking this?

1		7	
2		8	
3		9	
4		10	
5		11	
6		12	

**SUBSTANCE ABUSE HISTORY**

Are you a smoker?  Yes  No  
If yes, how many packs do you smoke? \_\_\_\_\_ Any attempts to quit: \_\_\_\_\_  
If you quit using, how long? \_\_\_\_\_

Do you consume alcohol?  Yes  No  
How often do you drink?  Weekly \_\_\_\_\_/ wk.  Monthly \_\_\_\_\_/month  Rarely \_\_\_\_\_  
 Quit drinking \_\_\_\_\_ (Specify last usage)  
Specify amount you drink in each setting: \_\_\_\_\_

Do you have a history of Substance Abuse?  Yes  No  
Have you ever attended rehab?  Yes  No  
If yes, Please state when and for treatment of what: \_\_\_\_\_

Substance	Quantity Used	Frequency of Use	Quit (Y/N)	Last Used

**FAMILY HISTORY LIST BLOOD RELATIVES WHO HAVE BEEN DIAGNOSED WITH THE FOLLOWING CONDITIONS**

Are your parents living? <input type="checkbox"/> Yes <input type="checkbox"/> No	If not, what was the cause of death?
Alcoholism	Heart Disease/ High blood pressure/ Irregular Heart rhythms
Anxiety disorders	Osteoporosis
Bipolar disorder	Seizures
Cancer	Schizophrenia
Depression	Stroke
Diabetes	Suicides
Drug abuse	Thyroid disease

**SOCIAL HISTORY**

Relationship Status:  Single  Married  Divorced  Widowed  Life/ Serious partner  
How long have you been married?  
Employment status:  Full-time  Part-time  Unemployed  Retired  Disabled  Homemaker  
Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_ How long have you had this job: \_\_\_\_\_  
Residential status:  Own a Home  Rent  Live with parents  Foster care  Homeless  Nursing Home Facility  Live with Roommate(s)